

# **Information** Technology Services

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# Information Technology Committee October 16, 2014 Clement Hall Room 119

# **Opening**

The meeting was called to order on October 16, 2014, at 3:00pm by Chairperson Bates.

#### **Attendees**

#### **Regular Committee**

Mr. Reid Christenberry (non-voting ex officio)

Dr. Annette Littrell (non-voting ex officio)

Ms. Deb Zsigalov (non-voting ex officio)

Dr. Carl Owens

Dr. Mark Stephens

Dr. Glenn James

Dr. Doug Bates

Dr. Curtis Armstrong

Mr. Rick Cumby

Dr. Doug Talbert

Mr. Josh Edmonds

Dr. Brian Huguenard

Mr. Kevin Thompson

Dr. Mike Allen

Mr. Matt Crawford for Mr. John W. Smith

Mr. Kyle Anderson

# Resource (non-voting)

Ms. Lisa Maas

Mr. David Willis

Dr. Bobby Hodum

Ms. Hosi Karzai

Mr. Jerry Boyd

Dr. Dennis Hood

# Approval of Agenda

A motion to approve the agenda as distributed was made by Dr. Glenn James and seconded by Mr. Josh Edmonds. Agenda approved.

## **Approval of Minutes**

A motion to approve the minutes of the previous meeting was made by Dr. Glenn James and seconded by Dr. Carl Owens. Minutes approved.

#### **Strategic Planning Initiative**

An update was distributed on 10/15/14 with the draft of the plan and the questionnaire. Responses will begin to be compiled on 10/21/14. The BerryDunn team was here yesterday to discuss the next steps. The ITS leadership team will be meeting with various constituency groups, such as Deans, SGA, and others, for listening sessions to discuss the plan. The core planning team will also be invited to attend as many of these listening sessions as their schedules allow. If scheduling of the listening sessions allows, we would like to have the plan to the President's Cabinet before Thanksgiving. As initiatives are prioritized and ranked, we anticipate taking on two to three at a time, over a period of multiple years, depending on the magnitude of the projects.

### **Policies Update**

The Acceptable Use Policy and Access Control Policy were reviewed by the University's legal counsel, and those changes have been incorporated. CISO Zsigalov confirmed that these changes align our proposed policies much more closely with TBR policies, and echo some of the

language from those TBR policies which were set forth this fall. We will monitor excessive bandwidth use in terms of the performance of the academic and administrative networks. We have restricted gaming to the residential areas only. We have a limited bandwidth pipe, and we need a policy to assist with controlling this in order to improve performance. CIO Christenberry pointed out that this is an operational discussion in some regards. Verbiage regarding excessive bandwidth will include "to the detriment of the network or other individuals." We will change parameters as our bandwidth changes as well work to reconfigure our existing network to maximize its use. Academics will receive priority over other usage, like Netflix. The CIO also pointed out that we now have funding for dual providers, with dual pipes coming into campus, increasing our throughput from 750mb to 2gb. Based on this discussion, Dr. Stephens moved approval of the Acceptable Use policy; Dr. Allen seconded. After futher discussion, motion passed.

Dr. Allen made a motion to approve the Access Control Policy; seconded by Dr. Stephens. After a brief discussion regarding the TBR guidelines of least privilege, the motion passed.

## **Subcommittee Appointments**

Chairperson Bates read the members of last year's subcommittees. After discussion, the Academic Subcommittee will be Dr. Michael Allen, Dr. Carl Owens, and Dr. Mark Stephens. The Administrative Subcommittee will include Dr. Glenn James, Dr. Curtis Armstrong, and Mr. Josh Edmonds. A student voice will be added to the Strategic Planning subcommittee as well, and will further include the members of the other two subcommittees.

## **ADA Compliance**

Dr. Michael Allen discussed some of the challenges our campus faces regarding ADA compliance. Lisa Maas, Communications & Marketing, mentioned the work which is ongoing in making the university's website ADA compliant.

#### **TopHat Personal Response System**

Dr. Michael Allen discussed the availalility of a campus-wide personal response system. We will evaluate some systems (ACT/Institute) and bring a recommendation back to the ITC.

#### **Such Other Matters**

None.

#### Adjournment

The meeting was adjourned at 4:13pm.

Minutes submitted by: Dr. Annette Littrell November 8, 2014