

# PERSONS OF CONCERN RESPONSE GUIDE

*When in doubt, reach out!*

Does this person need immediate assistance?

## YES

The person's behavior is clearly reckless, dangerous or threatening, disorderly or significantly disruptive and is suggestive of imminent harm to self or others in the community.

## DIAL 911

Call 911  
or  
University Police at  
931-372-3234

## UNSURE

Indicators of stress are observed, but the severity is unclear. The interaction has left you feeling uneasy or concerned about the person.

## CONTACT THE CENTER FOR COUNSELING & MENTAL HEALTH WELLNESS

931-372-3331  
OR  
855-206-8997 24/7

**Free & Confidential  
Direct & Immediate  
Guidance Available**

## NO

No concern for the person's immediate safety, but they appear to be experiencing emotional, financial, or other personal or professional concerns.

## SUBMIT A CONCERN REPORT

[tntech.edu/concern](http://tntech.edu/concern)

### **IF THE PERSON IS A STUDENT:**

Submit a "Student of Concern" form or contact the Dean of Students.

### **IF THE PERSON IS AN EMPLOYEE:**

Submit an "Employee of Concern" form or contact the Human Resources

## ***Recognize, Respond, Refer, & Report Concerning Behavior***

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### **TRUST YOUR INSTINCTS**

If you are concerned about a person, act. Consult this guidance and refer appropriately.

### **DE-ESCALATE THE SITUATION**

Distressed individuals can be sensitive or emotional. Avoid calling attention to the person in a class or group. Instead, ask to speak with the person after the class or activity to gain a better understanding of their distress, if they are willing to share - if at any point you feel the person is a danger to themselves or others, call for emergency assistance.

### **LISTEN SENSITIVELY & CAREFULLY**

Vulnerable individuals need to be heard and helped. They may find it difficult to articulate their distress. Ask directly if they have thoughts of harming themselves or others.

### **HELP THEM GET HELP**

Be available. Show interest and offer support. Refer the students to campus departments or offices that have the necessary expertise and personnel to help them. Utilize this guidance to refer them to an appropriate resource.

### **SHARE WHAT YOU KNOW**

Refer and report a person's well-being concerns following this guidance - taking this action will not violate a person's privacy rights.

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***For more information about addressing persons of concern, visit [tntech.edu/concern](https://tntech.edu/concern)***

## **NEED IMMEDIATE ASSISTANCE?**

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***Contact these resources - Available 24/7***

### **UNIVERSITY POLICE**

***931-372-3234***

### **EAGLE EYE CRISIS HOTLINE**

***931-372-3331***

***or***

***855-206-8997***

### **988 SUICIDE & CRISIS LIFELINE**

***988***

### **SUICIDE HOTLINE**

***800-784-2433***

## **CAMPUS RESOURCES**

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### **CENTER FOR COUNSELING & MENTAL HEALTH WELLNESS**

***RUC 307***

***931-372-3331***

***[tntech.edu/counsel](https://tntech.edu/counsel)***

### **DEAN OF STUDENTS**

***RUC 230***

***931-372-6758***

***[tntech.edu/dos](https://tntech.edu/dos)***

### **HEALTH SERVICES**

***Bell Hall 105***

***931-372-3320***

***[tntech.edu/healthservices](https://tntech.edu/healthservices)***