

2019-2020: Counseling Center

Definition of Unit

Providing Department:

Counseling Center

Department/Unit Contact:

Patricia Smith

Mission/Vision Statement:

As a member of the Division of Student Affairs, the Counseling Center's mission is to elevate healthy student development during the college experience as this contributes to the attainment of student educational objectives at Tennessee Technological University. In our efforts to accomplish this, the Counseling Center seeks to offers a wide range of mental health, educational, career, and consultative services to students and other members of the campus community that supports the university's mission of promoting student resilience, "personal growth and a healthy society." In addition, the Counseling Center strives to enhance the student experience as guided by the university Tech Tomorrow strategic plan. This is accomplished through primary prevention, counseling, and outreach programming. Social and digital media outlets are used through technology to create a counseling center that is approachable and student friendly. Counseling services are being expanded through grant funding that will service residential and commuter students with a key priority on incoming Freshman.

Goal I: provide for the psychological and emotional welfare of students

Define Goal:

Provide for the psychological and emotional welfare of students through suicide prevention/intervention workshops.

Supportive Outcomes for student participants of counseling center services

Services Provided	Supportive Outcome
Counseling, Consultation, Outreach, and Prevention Education	Counseling center service participants will gain KNOWLEDGE regarding counseling center and community resources, coping skills, and crisis prevention.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will UNDERSTAND how to differentiate between effective and ineffective coping and resources.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will collaborate with center staff and may choose to APPLY from psychoeducation and support received.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will ANALYZE choices and make decisions for individual student success
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will EVALUATE choices and decisions made for personal student success
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center services participants will CREATE and design goals and objects for continued and future student success

Intended Outcomes / Objectives:

Objective 1.1: Present workshops on suicide prevention/intervention to the campus community.

Strategy 1.1.1: Offer Question, Persuade, Refer suicide prevention training to incoming freshmen via the University Freshman Orientation classes.

Performance Indicator: All instructors for the University Freshman Orientation Classes will be notified regarding availability of Question, Persuade, Refer trainings.

Expected Outcome: The counseling center will use campus newsletter to notify in-coming Freshman about Question, Persuade, Refer trainings through the Counseling Center.

Strategy 1.1.2: Provide Question, Persuade, Refer suicide prevention training to campus community to include all students, faculty, and staff.

Performance Indicator: The campus community will be notified via social and digital media, advertisement flyers, and the campus information source (Tech Times).

Expected Outcome: A minimum of 100 individuals will be notified about Question, Persuade, Refer suicide prevention training to include faculty, staff, and students (campus community).

Objective 1.2: Strengthen the ability to meet student needs regarding suicide prevention/intervention through professional development and knowledge enhancement.

Strategy 1.2.1: The Counseling Center will maintain one counselor assigned as a suicide prevention/intervention coordinator.

Performance Indicator: The suicide prevention/intervention coordinator will coordinate the Question, Persuade, Refer gatekeeper instructor trainings.

Expected Outcome: The suicide prevention/intervention coordinator will participate in the required continuing education units to maintain this certification.

Strategy 1.2.2: The Counseling Center staff will maintain current training in suicide prevention/intervention.

Performance Indicator: The Counseling Center staff will obtain training in suicide prevention/intervention through community resources and/or Counseling Center suicide prevention/intervention coordinator.

Expected Outcome: The Counseling Center staff will participate in continuing education as it relates to suicide prevention/intervention.

Strategy 1.2.3: Provide a suicide prevention training workshop for graduate counseling students.

Performance Indicator: Masters level trainees from the Educational Psychology Department will be used to assist the suicide prevention/intervention coordinator during the academic year.

Expected Outcome: Use of trainees will enable an increase in the number of campus community members that may attend the Question, Persuade, Refer suicide prevention workshops.

DRILL DOWN-----
RELATED ITEM LEVEL 1

Assessment of Goal I: Question Persuade Refer Pre & Post Survey Data

Frequency of Assessment:

1 x per semester

Rationale:

Assessment of QPR pre and post survey data will be acquired through tracking spreadsheets and pre/post surveys at the close of each virtual QPR training. These assessment activities support the goal of providing for the psychological and emotional welfare of students through suicide prevention/intervention workshops by assessing attendance and engagement.

RELATED ITEM LEVEL 2

Results of Goal I: QPR Pre/post test survey

Results:

During the 2019-2020 academic year, 98 members of the campus community were trained in the The Question, Persuade, Refer suicide prevention curriculum that was offered. This was a decrease due to tornado and COVID-19 cancellations. Question Persuade Refer suicide prevention training was advertised via advertisement flyers, tabling, digital and social media to include Tech Times. The campus online letter Tech Times ran articles advertising QPR trainings. In addition, the TN Tech Counseling Center continued to sustain the grant funded suicide prevention program #hopestrongeagles. The after-hours suicide prevention hotline and National Suicide Prevention Life Line magnets, wallet cards, flyers, and pamphlets were strategically handed out and distributed in areas of high student volume on campus. These results may be linked to the Tech Tomorrow Priority Action *Education for Life*.

RELATED ITEM LEVEL 3

Goal I: Modifications Provide for the psychological and emotional welfare of students

Program Changes and Actions due to Results:

Tracking records, meeting records, and surveys for the 2019-20 academic year results supported the counseling center's goal to provide for the psychological and emotional welfare of students through suicide prevention/intervention workshops. The counseling center met this goal and will sustain actions for this goal for 2020-21. In addition, the counseling center will sustain pre/post test used for tracking as required by the counseling center's partnership with the Tennessee Suicide Prevention Network. In order to expand the reach of this goal, the counseling center will compile a list of campus partners to offer QPR trainings to for the 2020-21 academic year.

Link to Assessment:

Tracking assessments and pre/post surveys supported the strategies for the psychological and emotional welfare of students for the 2020-21 academic year.

DRILL DOWN-----

RELATED ITEM LEVEL 1

Assessment of Goal I: Question Persuade Refer Requests

Frequency of Assessment:

1 x per semester

Rationale:

Assessment of QPR requests will be acquired with tracking spreadsheets. This assessment activity supports the goal of providing for the psychological and emotional welfare of students through suicide prevention/intervention workshops by assessing attendance and continuity of partnerships.

RELATED ITEM LEVEL 2

Results of Goal I: Question Persuade Refer Workshop Request

Results:

During the 2019-2020 academic year, the Tennessee Technological University Counseling Center tracking spreadsheet documented 6 requests from the Tennessee Technological University campus community for Question, Persuade, and Refer workshops during the academic year. These results are somewhat consistent with the 2018-2019 academic year. These requests came from freshman orientation class instructors, educational psychology instructors, and general campus community. These results may be linked to the Tech Tomorrow Priority Action *Education for Life*.

Attachments:

Goal II: Increase campus and community wide visibility and student awareness of Counseling Center services through targeted outreach programs and building a collaborative network of community resources.

Define Goal:

Increase campus and community wide visibility and student awareness of Counseling Center services through targeted outreach programs and building a collaborative network of community resources.

Supportive Outcomes for student participants of counseling center services

Services Provided	Supportive Outcome
Counseling, Consultation, Outreach, and Prevention Education	Counseling center service participants will gain KNOWLEDGE regarding counseling center and community resources, coping skills, and crisis prevention.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will UNDERSTAND how to differentiate between effective and ineffective coping and resources.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will collaborate with center staff and may choose to APPLY from psychoeducation and support received.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will ANALYZE choices and make decisions for individual student success
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will EVALUATE choices and decisions made for personal student success
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center services participants will CREATE and design goals and objects for continued and future student success

Intended Outcomes / Objectives:

Objective 2.1: Provide campus-wide education, support, and advocacy for students who are veterans.

Strategy 2.1.1: Make connections with and provide support to student veterans.

Performance Indicator: The Counseling Center will offer supportive and educational materials as well as referral information to student veterans regarding transition from military to student life.

Expected Outcome: Student veterans will gain a better understanding of resources and support available to them through the Counseling Center.

Strategy 2.1.2: Increase connections to university and community resources that can assist student veterans.

Performance Indicator: The counseling center will sponsor Veteran's Day related outreach programming that will provide information regarding resources available to student veterans and military science students.

Expected Outcome: The Counseling Center will be better prepared with referral sources and knowledge about university and community resources.

Strategy 2.1.3: The Counseling Center will develop information/referral materials specifically for student veterans.

Performance Indicator: The Counseling Center will provide referral informational materials via the counseling center website.

Expected Outcome: The student veteran population will have increase of resource and referral knowledge.

Objective 2.2: Provide campus-wide education, support, and advocacy for students who reside in the Learning Villages.

Strategy: 2.2.1: Build collaborative relationship with the Learning Village staff to gather information on perceived student needs and provide education about Counseling Center resources.

Performance Indicator: With the assistance from the residential life staff, the Counseling Center will identify and meet to discuss student needs and resources.

Expected Outcome: Communication will increase between the residential life staff resulting in an increase of attendance to outreach programming from the Counseling Center.

Strategy: 2.2.2: Provide a list of outreach programs and program request forms to Learning Village Directors via campus newsletter, social and digital media, and flyers.

Performance Indicator: Residential life staff and/or residents will be notified about counseling center programming per semester.

Expected Outcome: Learning Village residents will have an increase in knowledge of available Counseling Center services and resources to assist them in personal development.

Strategy 2.2.3 Build collaborative relationship with Greek Life staff to gather information on perceived PanHellenic student needs and provide education about Counseling Center resources.

Performance Indicator: With the assistance of Greek Life, the Counseling Center will identify and meet to discuss PanHellenic needs and resources.

Expected Outcome: Communication will increase between Greek Life resulting in an increase of request for outreach programming from the Counseling Center.

Strategy 2.2.4: Provide a list of outreach programs and program requests forms to Greek Life via online newsletter, flyers, digital and/or social media.

Performance Indicator: Greek Life representatives will be notified about one counseling center program per semester.

Expected Outcome: Greek Life will have an increase in knowledge of available counseling center services and resources to assist them in personal development.

Strategy 2.2.5: Build a collaborative relationship with Educational Psychology and Counseling Department in order to provide support and professional development for students seeking a degree in counseling.

Performance Indicator: Communication will increase between the Educational Psychology and Counseling Department resulting in an increase of assistance in outreach programming from graduate level counseling students.

Expected Outcome: Educational Psychology and Counseling graduate students will have an increase in knowledge of Counseling Center services available and be provided opportunities to participate in professional development activities.

Strategy 2.2.6: Provide psycho-education and support to the campus community targeting substance abuse prevention through outreach programming.

Performance Indicator: The Counseling Center will collaborate with various campus departments with regard to programming for substance abuse awareness.

Expected Outcome: Campus community will have an increase in knowledge with regard to substance abuse prevention programming, services and support.

Strategy 2.2.7: Build a collaborative relationship with Tech Village staff to verbally monitor student needs, provide support, and increase knowledge of Counseling Center services.

Performance Indicator: The Counseling Center will provide Tech Village staff with counseling center information via online newsletter, counseling center website, digital and social media, and flyers.

Expected Outcome: Tech Village staff and students will have an increased knowledge of Counseling Center services, resources, and programming availability.

DRILL DOWN-----

RELATED ITEM LEVEL 1

Assessment of Goal II: Outreach programming

Frequency of Assessment:

1 time per semester

Rationale:

Assessment of outreach programming events and programs will be acquired with planning records, surveys, and tracking spreadsheets. These assessment activities support this goal of increasing campus and community wide visibility and student awareness of Counseling Center services through targeted outreach programs and building a collaborative network of community resources by assessing level of engagement and attendance.

RELATED ITEM LEVEL 2

Results of Goal II: Outreach Program Requests

Results:

During the 2019-2020 academic year the Tennessee Technological University Counseling Center tracking spreadsheet documented a total of 80 requests for outreach programming. This is an increase in requests from the 2018-19 academic year in which there were 60 outreach requests. Programs targeted student veterans, student service members and their families. In addition, the Tennessee Technological University Counseling Center collaborated with Project Awaken, the Educational Psychology department, TAB and SOAR with outreach programming that enhanced networking across student affairs departments which increased visibility and awareness of campus counseling services. These results may be connected to the Tech Tomorrow Priority Action *Engagement for Impact*.

Attachments:

RELATED ITEM LEVEL 2

Results of Goal II: Outreach Programming

Results:

During the 2019-2020 academic year, the Tennessee Technological University Counseling Center participated in ongoing meetings that involved outreach program and prevention planning. The TTU Counseling Center partnered with and/or developed outreach programming with the educational psychology department, Project Awaken, TAB, and Soaring Eagles Peer Educators as well as 10 other campus partners. Program surveys reflect that program participants felt programs were above average in effectiveness. In addition, substance abuse program surveys reflect that program participants felt the substance abuse programming to be above average in effectiveness. In-person and virtual prevention and programming planning meetings with community and campus partners were hosted by the counseling center. Approximately 2700 students were reached and participated in TTU Counseling Center outreach programming during this academic year based on foot traffic and attendance tracking. Approximately 1000 incentive items distributed to the campus community. These results are an overall increase in reach from the the results of the 2018-2019 academic year. These results may be linked to the Tech Tomorrow Priority Action *Engagement for Impact*.

Attachments:

RELATED ITEM LEVEL 3

Goal II: Modifications Provide for the psychological and emotional welfare of students

Program Changes and Actions due to Results:

Meeting records, surveys, and tracking spreadsheets for the 2019-20 academic year results supported the Tennessee Technological University Counseling Center's goal to increase campus and community wide visibility and student awareness of Counseling Center services through targeted outreach programs and building a collaborative network of community providers. The Tennessee Technological University Counseling Center staff will continue the same strategies and assessments for the 2020-21 academic year. The counseling center will maintain a list of campus and community providers in an effort to target campus visibility and awareness about counseling center services. The counseling center will make effort to sustain current partnerships while exploring opportunities for building new prevention partnerships.

Link to Assessment:

Meeting records, surveys, and tracking spreadsheets for the 2019-2020 academic year results supported the Tennessee Technological University Counseling Center's goal to increase campus and community wide visibility and student awareness of Counseling Center services through targeted outreach programs and building a collaborative network of community providers.

Goal III : develop partnerships with local community mental health agencies

Define Goal:

The Counseling Center will develop a partnership with local campus and community partners.

Supportive Outcomes for student participants of counseling center services

Services Provided	Supportive Outcome
Counseling, Consultation, Outreach, and Prevention Education	Counseling center service participants will gain KNOWLEDGE regarding counseling center and community resources, coping skills, and crisis prevention.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will UNDERSTAND how to differentiate between effective and ineffective coping and resources.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will collaborate with center staff and may choose to APPLY from psychoeducation and support received.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will ANALYZE choices and make decisions for individual student success
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will EVALUATE choices and decisions made for personal student success
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center services participants will CREATE and design goals and objects for continued and future student success

Intended Outcomes / Objectives:

Objective 3.1: The Counseling Center will maintain contact with local community mental health agencies in order to build collaborative partnerships.

Strategy 3.1.1: The Counseling Center will collaborate with local community and campus partners to sustain partnerships.

Performance Indicator: The Counseling Center will collaborate with community or campus partners to consult on or to assist with outreach programming.

Expected Outcome: The campus community will have an overall increase of awareness of local community mental health agencies.

Strategy 3.1.2: The Counseling Center will build a referral resource list for students.

Performance Indicator: The Counseling Center will develop a list that is available to students upon request.

Expected Outcome: Students will have an increased awareness of available mental health resources in the local community.

DRILL DOWN-----

RELATED ITEM LEVEL 1

Assessment of Goal III: Community Partnership

Frequency of Assessment:

1 x per semester

Rationale:

Assessment of community partnerships will be acquired with planning records, surveys, and tracking spreadsheets. These activities support the goal of developing partnerships with campus partners and local community mental health agencies by assessing number of partnerships and partnership engagement.

RELATED ITEM LEVEL 2

Results of Goal III: Community Partnerships

Results:

During the 2019-2020 academic year the Tennessee Technological University Counseling Center tracking documentation reflected a total of 60 campus and community partnerships. Overall, the counseling center completed 80 programming events. The counseling center completed 13 program partnerships with campus and community partners during the 2019-2020 academic year. This is an increase from the 2018-2019 academic year. Program surveys in which the counseling center partnered with a community partner indicate students mostly agreed that these programs were effective. These results may be connected to the Tech Tomorrow Priority Actions *Engagement for Impact and Exceptional Stewardship*.

Attachments:

RELATED ITEM LEVEL 3

Goal III: Modifications Develop partnerships with local community health agencies

Program Changes and Actions due to Results:

Meeting records, surveys, and tracking spreadsheets for the 2019-20 academic year results supported the Tennessee Technological University Counseling Center's partnership with campus partners and local community mental health agencies. The counseling center met this goal. The Tennessee Technological University Counseling Center staff will continue to expand this strategy in the 2020-2021 academic year to include campus departments and other than mental health community agencies that support the mission of the counseling center and Tennessee Technological University. The counseling center will continue to initiate meetings and programming with existing campus and community partners. The same assessments for the 2020-2021 academic year will be used. The counseling center will maintain a list of community and campus partnerships in order to evaluate current and future partnerships.

Link to Assessment:

Meeting records, surveys, and tracking spreadsheet results supported the strategies for partnership with local community mental health agencies for the 2020-2021 academic year.

Goal IV: social media and digital media

Define Goal:

Expand social media and digital media outlets to engage students in prevention, awareness, and mental health services provided at the Counseling Center.

Supportive Outcomes for student participants of counseling center services

Services Provided	Supportive Outcome
Counseling, Consultation, Outreach, and Prevention Education	Counseling center service participants will gain KNOWLEDGE regarding counseling center and community resources, coping skills, and crisis prevention.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will UNDERSTAND how to differentiate between effective and ineffective coping and resources.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will collaborate with center staff and may choose to APPLY from psychoeducation and support received.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will ANALYZE choices and make decisions for individual student success
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will EVALUATE choices and decisions made for personal student success
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center services participants will CREATE and design goals and objects for continued and future student success

Intended Outcomes / Objectives:

Objective 4.1: Develop social media and digital media outlets to promote Counseling Center services and programming to the campus community.

Strategy 4.1.1: The Counseling Center will utilize Facebook and Twitter to inform students, faculty, and staff of counseling center services and upcoming programs.

Performance Indicator: Flyers, posters, and self-help tips will be regularly posted on the Counseling Center Facebook and Twitter pages.

Expected Outcome: There will be an increase in knowledge of Counseling Center services and increase of student engagement in Counseling Center related programs.

Strategy 4.1.2: The Counseling Center will utilize the in-house digital signage system.

Performance Indicator: Flyers, posters, and self-help tips will be regularly posted on the campus digital signage system.

Expected Outcome: There will be an increase in knowledge of Counseling Center services and increase of student engagement in Counseling Center programs and activities.

DRILL DOWN-----

RELATED ITEM LEVEL 1

Assessment of Goal IV: Social and Digital Media

Frequency of Assessment:

1 x per semester

Rationale:

Assessment of social and digital media outlets will be acquired with tracking spreadsheets. This assessment activity supports this goal of expanding social media and digital media outlets to engage students in mental health services provided at the Counseling Center by assessing innovation and engagement.

RELATED ITEM LEVEL 2

Results of Goal IV: Social Media and Digital Media

Results:

During the 2019-2020 academic year the Tennessee Technological University Counseling Center tracking spreadsheet documented a total of 2034 social media followers that engaged in mental health and prevention related posts provided by the TN Tech Counseling Center. This was an increase of 790 followers. Social Media outlets utilized included Facebook, Twitter, Pinterest, Instagram, and You Tube. The counseling center utilizes an in-house digital signage system was maintained this academic year to inform the campus of counseling center services and increase student engagement in counseling center programming. Total reach for this academic year for the in-house signage system was 2200 members of the campus community. This is a slight decrease due to the tornado and COVID-19 changes during the spring 2020 semester. This academic year also reflected an increase in student engagement through the use of Instagram. In addition, 2 counseling center PSA's were maintained for digital signage, social media, and are posted to the counseling center website. This result was based on estimated amount of foot traffic in the counseling center. These results may be linked to the Tech Tomorrow Priority Action *Innovation in All We Do*.

Attachments:

Goal V: rape and sexual assault prevention outreach programming

Define Goal:

Provide for the psychological and emotional welfare of students through rape and sexual assault prevention outreach programming.

Supportive Outcomes for student participants of counseling center services

Services Provided	Supportive Outcome
Counseling, Consultation, Outreach, and Prevention Education	Counseling center service participants will gain KNOWLEDGE regarding counseling center and community resources, coping skills, and crisis prevention.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will UNDERSTAND how to differentiate between effective and ineffective coping and resources.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will collaborate with center staff and may choose to APPLY from psychoeducation and support received.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will ANALYZE choices and make decisions for individual student success
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will EVALUATE choices and decisions made for personal student success
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center services participants will CREATE and design goals and objects for continued and future student success

Intended Outcomes / Objectives:

Objective 5.1: Present prevention and awareness materials related to rape and sexual assault prevention to the campus community.

Strategy 5.1.1: Provide rape and sexual assault prevention programming to campus community to include all students, faculty, and staff

Performance Indicator: The campus community will be notified via social media, advertisement flyers, and campus information source (Tech Times).

Expected Outcome: A minimum of 100 individuals will be notified of rape and sexual assault prevention information, programming, and/or materials.

Strategy 5.2.1: The Counseling Center staff will maintain current training in rape and sexual assault awareness and prevention.

Performance Indicator: The Counseling Center staff will obtain training in rape and sexual assault awareness and prevention through community resources.

Expected Outcome: The Counseling Center staff will participate in continuing education as it relates to suicide prevention/intervention.

DRILL DOWN-----

RELATED ITEM LEVEL 1

Assessment of Goal V: Rape and Sexual Assault Prevention

Frequency of Assessment:

1 x per semester

Rationale:

Assessment of rape and sexual assault prevention will be acquired with surveys, tracking spreadsheets and meeting records. These activities support the goal of presenting workshops related to rape and sexual assault prevention to the campus community to assess attendance and engagement.

RELATED ITEM LEVEL 2

Results of Goal V: Rape and sexual assault prevention outreach programming

Results:

During the 2019-2020 academic year the Tennessee Tech University counseling center staff received training specific in sexual violence prevention at the Rape Prevention Education Institute in Nashville, TN. The counseling center continued it's partnership with the nursing department with their sexual assault prevention grant. The counseling center director is on the advisory board for this grant. In addition, the counseling center agreed to offer consultation and trainings relevant to this grant. The counseling center launched the virtual 30 Days 30 Ways to SOAR against sexual violence campaign and partnered with Project Awaken for virtual Denim Day 2020 on campus. The counseling center also launched social media postings relevant to SAAM. During the academic year, the counseling center provided awareness posters in the counseling center and university center regarding sexual violence prevention. Approximate reach of 2500 is based on tracking records, virtual and social media views as well as foot traffic. These results are consistent with academic year 2018-19. These results may be linked to the Tech Tomorrow Priority Action *Engagement for Impact*.

Goal VI: provide for the Academic success of students

Define Goal:

Provide for the academic success of students through student success workshops, academic counseling, coaching , and consultation.

Supportive Outcomes for student participants of counseling center services

Services Provided	Supportive Outcome
Counseling, Consultation, Outreach, and Prevention Education	Counseling center service participants will gain KNOWLEDGE regarding counseling center and community resources, coping skills, and crisis prevention.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will UNDERSTAND how to differentiate between effective and ineffective coping and resources.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will collaborate with center staff and may choose to APPLY from psychoeducation and support received.
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will ANALYZE choices and make decisions for individual student success
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center service participants will EVALUATE choices and decisions made for personal student success
Counseling, Consultation, Outreach, and Prevention Education	Counseling Center services participants will CREATE and design goals and objects for continued and future student success

Intended Outcomes / Objectives:

Objective 6.1: Present virtual workshops related to academic success to the campus community.

Strategy 6.1.1: Provide virtual academic student success programming to campus community to include all students, faculty, and staff

Performance Indicator: The campus community will be notified via social media, advertisement flyers, and campus information source (Tech Times).

Expected Outcome: A minimum of 100 individuals will be notified about academic success outreach programming

DRILL DOWN-----

RELATED ITEM LEVEL 1

Assessment of Goal VI: Academic Success

Frequency of Assessment:

1 x per semester

Rationale:

Assessment of academic success workshops includes meeting records, surveys, and tracking records. These assessment activities support the goal of providing for the academic success of students through student success workshops, academic counseling, coaching, and consultation by assessing attendance and student engagement.

RELATED ITEM LEVEL 2

Results of Goal VI: Academic Success of Students

Results:

During the 2019-2020 academic year the Tennessee Technological University Counseling Center maintained the center's student success digital workshop series on the counseling center website. Based on the number of views and reach based on visual traffic the estimated reach is 1000. Campus community has unlimited access to these online workshops via the counseling center website. These results may be linked to the Tech Tomorrow Strategic Plan *Innovation in All We Do*.

Attachments: