

## Q & A

### POS Hardware & Technology

Q. Under Section 1 Project Objectives, the third bullet point states: "integrate with Transact campus card system". Transact's current policy is to not allow any point-of-sale (POS) provider except for their own preferred POS to integrate to their campus card system, therefore the only POS provider that can meet this requirement is Transact themselves or their preferred partner MyVenue. Will Tennessee Tech accept proposals from a POS provider that instead of integrating into the Transact campus card provides a stand-alone terminal that can be used to process Transact campus card transactions?

A. Yes. Tennessee Tech would be open to considering this approach.

Q. What Transact flows must be supported at the POS?

A. Dining Dollars

Q. Is Transact support required for Suite Catering?

A. No

Q. Do you need support for inventory management?

A. No

Q. Who is your existing Food Service Management team?

A. Chartwells Higher Education

Q. Who is your current gateway and processor for payments?

A. Freedom Pay

Q. What is your annual credit transaction volume and amount?

A. N/A

Q. Is mobile ordering only used for suite catering?

A. Yes

Q. How many suite pantries do you have?

A. 15

Q. Who is your current AI checkout system?

A. Mashgin