

TALON Tracks

A monthly newsletter tracking Tennessee Tech's progress toward implementation of its new Enterprise Resource Planning (ERP) system

May 2025

April marked the one-year anniversary of Talon Tracks, the newsletter focused on keeping the campus community informed of the Talon Project Team's progress of transitioning to Oracle. As we head further into the year and closer to go-live, we will continue to keep the campus community up to date on Talon Project updates and wins.

The Project Team has been busy working on system design, testing, and configuration following CRP 2, and has hosted several system-wide integration test sessions (SIT 1) throughout the month of May. These testing sessions are a vital part of implementation, as they offer hands-on experience with how processes will work after go-live. Potential errors and issues are identified now during the testing phase, which allows the opportunity to correct defects before the campus fully transitions to the new system in January 2026.

What is the Absence Tool?

Absence is Talon's functional tool that will take the place of the Leave reporting function after the campus transitions to Talon. All employees that are eligible for leave (such as permanent full-time faculty and staff) will utilize the Absence tool for documenting their leave time. Non-benefitted employees (such as temporary, student, adjunct, etc.) will not utilize Absence.

Talon Talks



In the May 2025 edition of "Talon Talks," David Hales, Chief Technology Officer, Information Technology Services discusses his role in the implementation of Talon and what he is most looking forward to as the project moves forward. **Watch here** or by clicking the image at left.

What's Ahead in June

SIT 1 testing has been ongoing since the beginning of May, and sessions will continue through June. Several employees across the campus community have been able to participate in these sessions, and their participation offers valuable insights into how Talon will work best for their individual department's processes.



Talon Testimonial



DAVID HALES

CHIEF TECHNOLOGY
OFFICER, INFORMATION
TECHNOLOGY SERVICES

I'm really looking forward to seeing how Talon will impact the individual user campus-wide.

There are significant limitations placed on our users and processes by our current system. It will be exciting to see what users are able to do once Talon takes away all the arbitrary restrictions imposed by our current system.

Part of the learning curve with the new system will be unlearning those restrictions that we took for granted and learning to expect more out of our ERP system.

Don't Forget

See the May edition of Talon Talks featuring David Hales, Chief Technology Officer, Information Technology Services on the project and visit the Talon project website at www.tntech.edu/talon/ that contains project information, news, and resources.

Please reach out to the Talon team members anytime with questions or feedback at erptalon@tntech.edu.

You can also stay apprised of our implementation timeline [here](#) and find a list of frequently asked questions [here](#).

Given the high level of resource requirements and the strategic importance of this project, we remind our campus customers that while we will strive to maintain and provide support and assistance to ongoing campus operations, there may be some delays as a result of project-related activities, and we appreciate your continued patience and understanding.



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