

TALON

Tracks

A monthly newsletter tracking Tennessee Tech's progress toward implementation of its new Enterprise Resource Planning (ERP) system

JANUARY 2026

As of January 5, [Talon went live](#) for all Tennessee Tech employees! Your support and dedication over the last year and a half have led us to this momentous milestone.

If you haven't already, you can access your Talon account directly through a link on [Tech Express](#). You will log into Talon via Single Sign On (SSO) – you can view this [knowledge article](#) for support and watch this [Basic Navigation](#) video to get started in Talon.

Talon Go-Live Message



Please click the link or the video thumbnail to hear an important go-live message from President Oldham:

[Watch here](#) or by clicking the image on the left.

Talon Training

As we go deeper into day-to-day operations in Talon, you may have specific operational questions that pertain to your position. To help you get familiar with the system, we've provided short videos, job aids, and step-by-step guides that you can review at your convenience. These Talon training materials can be accessed in the [Talon Training](#) section of the [Self-Service Portal](#).

What should I do if I have questions?

- Reach out to your [Talon Business Partner](#).
- If you believe your system access is incorrect based on the user role assigned to your position, please use the following steps to address this issue:
 - Access to Talon is requested and approved through a self-service process completed by your line manager (supervisor). Employees are not able to request system access directly. If you believe you do not have the appropriate access to complete your assigned duties, please do the following:
 1. Discuss your access needs with your line manager.
 2. If the desired access is deemed appropriate, your line manager will submit the request using the [Self-Service Access Request](#) Job Aid.
 3. Each request follows an approval workflow based on the type of access requested. Once approved, roles are provisioned during overnight system processing.
 - The Self-Service Portal Knowledge Base includes step-by-step job aids, Quick Reference Guides, and tutorial videos to support you during this transition. More than 100+ articles are published, so bookmark the portal and revisit it often for updates.
 - Reach out to the Talon Project team at TalonHelp@tnstate.edu.

Acknowledgments

With the transition to Talon in full swing, this monthly newsletter will be ending.

In this final issue of Talon Tracks, the Talon Team would like to recognize Jennifer Zimmerman, HR Generalist, for putting the content together, as well as the contributions of the Tennessee Tech OCM Department in bringing these publications to the campus community.

We would like to specifically acknowledge and thank Jonathan Frank and Cody Bryant for their work on the Talon Tracks newsletter and Talon Talks videos. We are grateful for your support and expertise in bringing these publications to life!

What's Ahead

While the monthly version of Talon Tracks is coming to an end, we will continue to keep our campus community informed by sharing important Talon-related information through the Talon [website](#), [Self-Service Portal](#), special edition Talon Tracks newsletters, and campus-wide emails as necessary.

Please reach out to the Talon team members anytime with questions or feedback at TalonHelp@tnstate.edu.



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